

## CUSTOMER NEWSLETTER



Our newest location, 2213 Hull Road Kinston. We have a beautiful showroom displaying efficient propane appliances. Come visit us today!

### Did You Know?



- ◆ Cherry Energy is a 4th generation business founded in 1928.
- ◆ You can pay your bill online.
- ◆ Cherry Energy offers a Level Payment Plan.
- ◆ You can get cash rebates for installing new propane water heaters, furnaces, and cook stoves.
- ◆ Cherry Energy has a new website.
- ◆ You can lock in your propane price for the season by selecting our Pre-Buy option.
- ◆ Cherry Energy's Auto Fill customers receive our best pricing.

### iFUEL PROGRAM



Cherry Energy's **iFuel** program allows customers to choose how they want to be served. Customers select one option from four categories.

The categories are:

1. Delivery options
2. Price options
3. Payment options
4. Tank options

An exclusive option for Cherry Energy customers is "Price Cap". This is one of the Price Options. The Price Cap option requires a minimum annual purchase of 100 gallons and is paired with the Level Payment Plan (LPP) which is a choice under Payment options. Price Cap guarantees that your price per gallon will not exceed the price cap and you will receive the benefit of the current market price if it is lower, for a \$29 annual fee. For more information on the **iFuel** program contact our **iFuel** program specialist at 252.523.3874



## PROPANE SAFETY INFORMATION

Propane is a very safe fuel, but as with any energy source, there are steps you should take to further ensure your safety.

- ◆ If you suspect a gas leak, immediately evacuate everyone from the area and call Cherry Energy.
- ◆ Learn what propane smells like. We are including a "scratch & sniff" pamphlet to help you recognize its distinctive odor.
- ◆ Know where your gas lines are buried so you won't dig them up while working in your yard.
- ◆ Keep your gas appliances properly serviced to maintain efficient operation.
- ◆ Please call us first if you intend to hook up any new appliances to your propane tank.

**Never** Tamper with supply lines, safety devices, regulators or storage tank fittings. **Never** Use a propane gas range or grill to heat your home. **Never** Use an open flame to test for propane leaks.

***Your Safety is our #1 Priority!***

### NOW AVAILABLE: Paperless Billing

Customers have the option of how they want to receive their delivery invoices.

1. A priced invoice left at time of delivery.
2. We will email you a copy of the delivery.

For a limited time we can mail your invoice at no charge. For customers that request a printed and mailed statement this option will be available for a small monthly fee.



## \$200 Cherry on Top

### Refer-a-Friend Bonus



**Receive a \$100 credit** on your account when you refer a new customer (who uses propane as their primary heating source) to Cherry Energy and they establish a credit-approved, Auto-Fill account. **The customer you refer will get a \$100 credit, too!**

*Call us at (252) 523-3874, visit our website at [www.cherryenergy.com](http://www.cherryenergy.com), or submit this form today.*

your name

your phone number

your email

referral's name

referral's phone number

referral's email



2947 Hull Road  
Kinston, NC

(252) 523-3874

2213 Hull Road  
Kinston, NC

Plant Hours: Monday – Friday 8 AM – 5 PM

Showroom Hours: 8 AM – 12 PM and 1:00 PM – 5PM

**VISIT US ONLINE AT  
CHERRYENERGY.COM**